

Scottish Housing Regulator
Buchanan House
58 Port Dundas Road
Glasgow
G4 0HF

Assurance Statement 2021

As the responsible Governing Bodies of the Fyne Group, we confirm that, to the best of our knowledge, we comply with:

- All relevant regulatory requirements set out in section 3 of the Regulatory Framework.
- All relevant standards and outcomes in the Scottish Social Housing Charter.
- All relevant legislative duties
- The SHR Standards of Governance and Financial Management

There are no significant areas of material non-compliance with the regulatory framework.

We based our review on the updated toolkit provided by the Scottish Federation of Housing Associations in June 2021, which we populated with supporting evidence and from this we will also undertake some improvement actions which will further strengthen our governance arrangements. To support effective implication these actions will be monitored by Committee at regular intervals to ensure successful achievement.

The evidence bank combines reports policies, advice and information provided to the Management Committee throughout the year along with other relevant documentations and information that contribute to our assurance. This evidence was reviewed by the Vice Chair and Convener of the Audit Committee on 22nd September 2021.

In reviewing our compliance with the Regulatory Framework, we are assured that we are working towards having appropriate systems in place for the collections of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy making and day to day service delivery.

In considering our compliance with our legal and regulatory requirements in 2021, we have taken account of the ongoing impact of the Covid-19 pandemic and consequent business, economic and social disruption. We have complied /continue to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibility to our tenants, service users, regulators and funders. Where we have adopted revised standards of service delivery,

Please reply to:

**42 Ralston Road,
Campbeltown,
Argyll, PA28 6LE**
Telephone: 0345 607 7117
Facsimile: 01586 552680

**78B John Street,
Dunoon,
PA23 7NS**
Telephone: 0345 607 7117
Facsimile: 01369 703044

**Smiddy House, Smithy Lane,
Lochgilphead,
Argyll, PA31 8TA**
Telephone: 0345 607 7117
Facsimile: 01546 606519

**81 Victoria Street,
Rothesay,
Isle of Bute, PA20 0AP**
Telephone: 0345 607 7117
Facsimile: 01700 505267

Calls may be recorded for quality and training purposes
www.fynehomes.org.uk
Email: postmaster@fynehomes.co.uk



Fyne Homes Limited. Registered Office: 81 Victoria Street, Rothesay, Isle of Bute, PA20 0AP Registered Social Landlord (REG. No. 321)
Registered Scottish Charity No. SC 009152. Registered Society under the Co-operative and Community Benefit Societies Act 2014 (REG No. 1454 R[S])
Incorporating: William Woodhouse Strain Housing Association and Bute Housing Association. Property Factor Registered Number PF000155



we have communicated changes clearly to our tenants and are maintaining the necessary records to ensure a smooth resumption of normal service levels when possible.

We recognise that we are required to notify the SHR of any changes in our compliance during the year and are assured that we have effective arrangements in place to enable us to do so.

As Chair, I was authorised by Management Committee at their meeting on 6th October to sign and submit this Assurance Statement to the Scottish Housing Regulator. This information will also be published on our website.

Signed 
James McMillan, Chair

Date 7th October 2021