

26th November 2020

Scottish Housing Regulator
Buchanan House
58 Port Dundas Road
Glasgow
G4 0HF



Assurance Statement 2020

As the responsible Governing Bodies of the Fyne Group we confirm that, to the best of our knowledge, we comply with:

- All relevant regulatory requirements set out in section 3 of the Regulatory Framework.
- All relevant standards and outcomes in the Scottish Social Housing Charter.
- All relevant legislative duties
- The SHR Standards of Governance and Financial Management

There are no significant areas of material non-compliance with the regulatory framework. We would however highlight that our Committee Appraisals which should have been undertaken around June, were deferred due to Covid and our intention is to address this by the end of January

We based our review on the toolkit provided by the Scottish Federation of Housing Associations which was populated with supporting evidence and from this we will undertake some follow on actions which will further strengthen our governance arrangements.

The evidence reviewed included reports, policies, advice and information provided to the Management Committee throughout the year along with other relevant documentation. This evidence was reviewed by the Vice Chair and Secretary from the Management Committee on 11th November.

In considering our compliance with our legal and regulatory requirements in 2020, we have taken account of the considerable impact of the Covid-19 pandemic and consequent business, economic and social disruption. We have complied /continue to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibility to our tenants, service users, regulators and funders. Where we have adopted revised standards of service delivery, we have communicated changes clearly to our tenants and are maintaining the necessary records to ensure a smooth resumption of normal service levels when possible.

The Annual Assurance Statement was approved at our Management Committee Meeting on 25th November 2020.

Signed. James McMillan, Chair

Date 26/11/20

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Calls may be recorded for quality and training purposes

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Registered Scottish Charity No. SC 009152. Registered Society under the Co-operative and Community Benefit Societies Act 2014 (REG No. 1454 R(S))
Incorporating: William Woodhouse Strain Housing Association and Bute Housing Association. Property Factor Registered Number PF000155

